51st ANNUAL GENERAL MEETING

14 April 2021









FINANCIAL PERFORMANCE & OPERATIONAL REVIEW

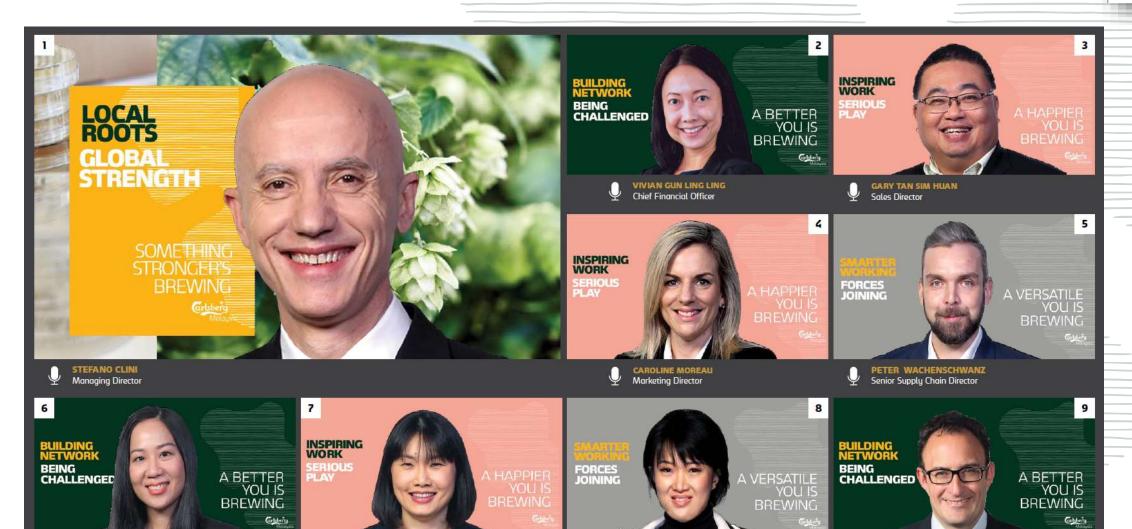
MANAGING DIRECTOR

MR. STEFANO CLINI



2021 MANAGEMENT TEAM





PEARL LAI MING CHOO

Corporate Affairs Director

OLIVIER DUBOST

General Manager, Carlsberg Singapore Pte. Ltd.

arlsberg Malaysia

PAULINE LIM MAAN HEONG

Human Resources Director

KOH POI SAN

Legal & Compliance Director and Company Secretary





FY2020 Dividends



EARNINGS PER SHARE

53.0 sen

DIVIDEND PER SHARE

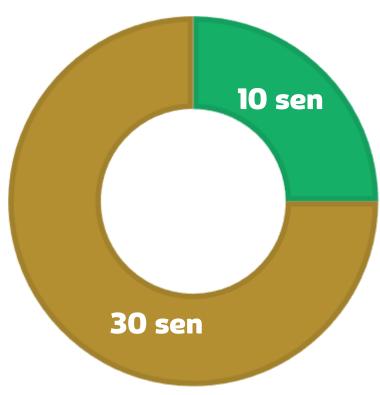
40.0* sen

PAYOUT RATIO

75.4%*









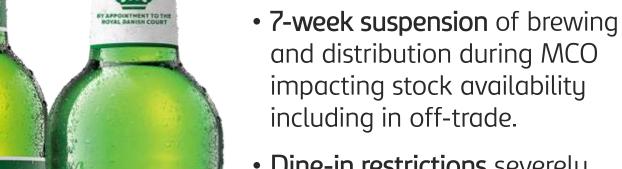
^{*} Equivalent to a total payout of RM122.3 mil of the Group's FY'20 net profit.



FY'20 vs. FY'19



20% DECLINE IN **CORE BEER**



• Dine-in restrictions severely affecting on-trade sales; marketing activations suspended in adherence to social distancing measures. DANISH PILSNER

SMOOTH

DRAUGHT PILSNER

• CNY timing: earlier trade loading in Dec'19 and later loading in Jan'21 detracted from FY'20 performance.





PAINT THE TOWN RED WITH

CARLSBERG LIVERPOOL FC CHAMPIONS PACKAGING

A TOAST TO A HISTORIC WIN AND THE LONGEST PARTNERSHIP IN PREMIER LEAGUE HISTORY



LIMITED-EDITION 'CHAMPIONS' **PACKAGING**

turning Carlsberg's iconic green to Liverpool FC's iconic red, featuring signatures from the Champions team

VIRTUAL RED KEG

for fans to celebrate the club's first premiership win at participating restaurants and bars



A VIRTUAL TRIBUTE BY FANS



EXCLUSIVE CARLSBERG



JUST KEEPS GETTING BETTER!

TWO NEW ALCOHOL-FREE VARIANTS





Carlsberg Alcohol Free
Pilsner and Carlsberg
Alcohol Free Wheat
launched in Singapore
containing <0.5% alcohol by
volume (ABV), perfect for all
tastes and occasions





CARLSBERG SMOOTH DRAUGHT

Growing awareness and trial in Singapore including a Smoothest Home Party Kit for influencers to drive home consumption amid social distancing restrictions



FY'20 vs. FY'19

(:·

17% DECLINE IN PREMIUM

- 1664 Blanc remained the strongest performing premium brand in our portfolio with only a singledigit decline in volume.
- We continued to sustain premium brand loyalty and affinity throughout the year with virtual events and exclusive partnerships, consumer promotions, limited-time variants and festive packaging.





PREMIUM DRAUGHT STOUT THAT'S JUST MADE RIGHT



VIRTUAL PERFECT POUR BATTLE

featured Malaysian personalities showcasing the art of pouring a perfect pint of Connor's and drove sales via Connor's 'happy hour' promotions nationwide in Malaysia







JAPAN'S NO.1 BEER







SAFER Malaysia TOGETHER

AID FOR CUSTOMERS, CONSUMERS AND COMMUNITIES IN A COVID-19 PANDEMIC YEAR









SAFER SCHOOLS





ADOPT A KEG







BRING ME HOME







SUPPORTING LOCAL COFFEE SHOPS

















15% reduction since 2015

10%Reduction overall in 2020 vs 2019

6th consecutive year of **#CELEBRATE**Responsibly campaign

New e-hailing & media partnerships to support no drinking and driving





721 consecutive days without lost-time accidents

New ISO 450001:2018 certification



TOGETHER TOWARDS Croup ZERO

Recognitions & Awards





At the 11th edition of The Edge's Billion Ringgit Club (BRC) Awards, Carlsberg Malaysia was crowned with the **Highest Return on Equity** over Three Years in the Consumer Products and Services Category.

Other milestones in FY2020:

- FTSE4Good Bursa Malaysia Index maintained inclusion as sole brewer among 75 constituents in Dec'20
- 2. MSCI Indices reassignment from MSCI Global Standard Index to MSCI Global Small Cap Index in Nov'20
- 3. ISO 45001:2018 certification commitment to occupational health & safety with 700+ days without lost-time accidents



Q12021 ACTIVITIES OVERVIEW







CELEBRATE PROSPERITY, CHEERS TOGETHER

with festive packaging, consumer promotions and digital consumer engagement

DIGITAL CAMPAIGNS on social media assets and content publishers



CONSUMER PROMOTIONS for brand professors and

for brand preference and festive demand



SOCIAL MEDIA CONTESTS to drive brand engagement





CELEBRATE CHINESE NEW YEAR WITH GIFTS OF KINDNESS

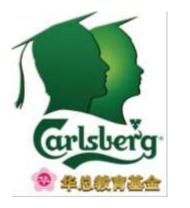


RM1,000,000 Food Aid 粮食援助金

RM1,000,000 Education Aid 助学金







CARLSBERG HUAZONG EDUCATION FUND

2,000 FAMILIES (RM500 each)

333 UNDERPRIVILEGED STUDENTS (RM3,000 each)

- Open to all Malaysian citizens
- Priority goes to individuals from underprivileged families
 i.e. orphans, with single-parent and/or OKU family members.



SOMERSBY WATERMELON

















CARLSBERG 2021 HARVEST































NEW LOOK, SAME SMOOTH BREW



PROBABLY THE BEST 🧩 BEER IN THE WORLD



NEW LOOK, SAME SMOOTH BREW



PROBABLY THE BEST 😽 BEER IN THE WORLD



FRESHER

5x Fresher Taste for Longer with New Fresh Cap



PROBABLY THE BEST 🧩 BEER IN THE WORLD



TASTE GOOD TIMES IN A CAN













- Toutlook remains cautious due to persevering effects of COVID-19 and government regulations and measures that will likely cause on-trade sales and consumer sentiment to remain depressed.
- In MY, re-imposed second MCO from January translates to muted recovery in on-trade sales compounded by dampened CNY celebrations, weak macroeconomic conditions, and ongoing challenges faced by F&B operators to stay afloat.
- ₩ We are hopeful that vaccination plans for MY & SG will help contain infections and lead to better economic recovery in the second half of 2021.
- The Group has put in place numerous measures to mitigate profit impact and preserve cash, being even more disciplined in implementing its 'Fund the Journey' initiatives and optimising cost structures aggressively to reallocate investments into viable channels and extend various support to our business partners.

